**SYSTEM DESIGN**

**Context Diagram**

**Level -0**

Reject/ accept

Accepts/Rejects

Updated complaint status

Username&password

Public

Traffic

Dept.

Register complaint details

**Data Flow Diagram of Admin – Level -1**

confirms info

Events\_request\_tb

**Department**

vehiclePopulation\_tb

Suggestion\_tb

Register\_tb

Stores info

iinvalid

valid

Retrieve info

Stores info

Assigncase\_tb

fine\_tb

Stores info

**Data Flow Diagram of Public – Level -2**

**Public**

suggestion\_tb

complaint\_tb

Fineinfo\_tb

payment\_tb

check

fetch details

adds info

Sends info

store info

Stores info

**Use Case Diagram:**

**Admin**

**Officer**

**Public:**

**ER-Diagram**

registration

suggestion

complaintform

AssignCase

Assign to

fineDetails

adds

check

adds

adds

payment